



Spa Policy's

Check-In Processes:

Please make sure to arrive at least 15 minutes or earlier prior to your appointment to ensure full service. Upon your arrival, you will be greeted by the Empower MedSpa Staff.

Late Arrivals:

In the event of a late arrival, if possible, we will attempt to accommodate all your needs. However, in consideration of other guests' time and schedule, Empower MedSpa may not be able to extend your appointment. Late arrivals may very well limit the time of your treatment. Treatments are to begin, and end as scheduled and full value of the service will be charged regardless of arrival time. In these situations, we would be more than happy to service you for the remainder of your scheduled appointment.

Cancellation/ No Show Policy:

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting a much-needed service. Conversely, the situation may arise where another patient fails to cancel, and we are unable to schedule you for an appointment. If an appointment is not canceled at least 24 hours in advance you will be charged a fifty-dollar (\$50) fee.

Patient Signature: _____

Date: ___/___/___

